



Shipping and Refund Information and Policies

Coaching Toys Inc. © 2004. 2005

To Place An Order By Phone

Call **612-822-8720** Monday through Friday between 9am and 6pm (central time zone)
If we are not available leave a message and we will return your call within 24 hours.

Basic Shipping Information

Coaching Toys Inc. is set up on a consignment basis. Most of the products on the site are created by very creative life and business coaches, trainers or other professionals in the personal growth industry.

What this means is that *each product is shipped from the vendor who created it*. Each vendor has agreed to get their product *in the mail within 4 business days of purchase*. What this also means is that you will see that *shipping fees vary* from product to product. This is because our vendors tell us what they need for shipping and we collect that for them. You will find the shipping information at the bottom of each product's detail page.

Shipping International Orders

For all products shipped outside of North America there is an additional \$15.00 USD charge. Coaching Toys, and Coaching Toys Associates are not responsible for customs or any other additional fees charged by your country.

Sales Tax

Minnesota residents will be charged sales tax on purchases and it will be automatically added at checkout.

Return and Refund Policy

We honor a 30 day money back guarantee on all products. We will refund the purchase price upon return of the product in re-sellable condition. We do not reimburse for shipping in either direction.

Returns should be shipped to:

Coaching Toys Inc.
Attention: Marcy Nelson-Garrison
3849 12th Avenue South.
Minneapolis MN 55407
Please include your purchase and contact information

Customer Service

For Coaching Toys Customer Service
Call 612-822-8720 Monday through Friday between 9am and 6pm (central time zone)
or email Marcy@coachingtoys.com

Coachingtoys.com will never, under any circumstances, share, rent or sell your name or information with any other company or organization. We respect your privacy and are committed to protecting it.